

NHCAC MONTHLY SCOOP

December 2019 News & Events

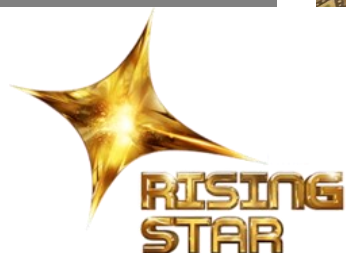
Page 1

In this issue:

- ◆ Board of Directors Holiday Meeting/ Dinner
- ◆ Behavioral Health/ Addiction Service Accomplishments for 2019
- ◆ 2019 Health Center Accomplishments
- ◆ 340B Program and Pamphlet
- ◆ 340B Contracted Pharmacies
- ◆ December 2019 Health Fairs
- ◆ December 2019 Compliments

Board of Directors Holiday Meeting/ Dinner

Joan M. Quigley, President/CEO thanked Joseph M. Muniz, NHCAC Chairman and the rest of our dedicated Board with a Holiday Meeting and Dinner on Tuesday, December 17th at La Reggia located at 40 Wood Ave, Secaucus, New Jersey. All of senior management and Health Center Directors were present. Great way to end a successful 2019! Best wishes to all for 2020!



Behavioral Health/Addictive Services Accomplishments 2019

Dr. Flordeliz Panem, CMO acknowledges the great contributions and accomplishments of our Behavioral Health and Addiction Services Department.

In 2019 the department accomplished the following;

- ◆ Received IBHS grant for Psychologist and CHW in Passaic as well as purchase of 15 laptops, 1 camcorder
- ◆ Implemented cheek swab genetic testing
- ◆ Successful renewal of our Substance Abuse grant for 2019
- ◆ Successful renewal of our DCPD grant for 2019
- ◆ Exceeded our target screenings in IM by 171% thru the MH-SUD grant in 2019
- ◆ Continued Collaborations with Bridgeway, North Bergen Bd of Ed, DCPD, Hackensack

Staff Achievements/Invites:

- ◆ William Micchelli invited to speak in North Hudson DCPD meetings (2x)
- ◆ Tina Fournier invited to speak in Head Start parent meetings
- ◆ Dr. Frank Santos –Preceptor of the Year 2019 Touro College of Osteopathic Medicine

The Behavioral Health/Addictive Services Department has been a shining star and an innovative practice for our organization and the community. Thanks to all and continue to make us proud!

stay tuned...
More to Come!

NHCAC MONTHLY SCOOP

December 2019 News & Events

Page 2

2019 Health Center Achievements

Dr. Flordeliz Panem, CMO highlights on another successful year at NHCAC Health Centers. Through your hard work, strong dedication and never-ending commitment to our patients and to the organization, NHCAC continues to be a leader for delivering excellent and quality care to our community. I am positive that it will persist in being an example to the other FQHCs, both State and Nationwide.

Here are some of our accomplishments for 2019:

Director Invites:

- ◆ **Dr. Lavandeira:** Active participation in the Oral Health Progress & Equity Network to share best practices and to help improve oral health access and outcomes.
- ◆ **Dr. Knause:** Active participation in the Perinatal EDC Steering Committee responsible for making recommendations to the Division of Medical Assistance and Health Services.
- ◆ **Bridget Hogan:** Was the commencement speaker at the Jersey College of Nursing in Teterboro in June 2019.
- ◆ **Dr. Sujovolsky:** Guest Speaker for Continuum Health on Patient Portal Benefits and Challenges
- ◆ Medical Scribes instituted in --April 2019. Serife Buyukkarakaya, RN, will begin teaching a course offered through the HCST at the Secaucus campus for medical scribes.
- ◆ Practice Transformation Program Grant through NJII – By the end of the grant period NHCAC reached Exemplary Practice Status with several clinical measures; it was reported to CMS.
- ◆ Successfully started Telehealth with Hudson County Jail for Infectious Disease Service in June 2019.
- ◆ Partnered with Enable HealthCare, Inc (EHI) in February 2019 – a Chronic Care Management program for Medicare patients that is currently generating about \$9000/month in extra revenue
- ◆ Continuously closing gaps in care with incentive monies being collected from different HMO partners (Amerigroup, Horizon, Aetna, etc.)
- ◆ Official opening of the Dr. Herbert B. Holtzman Dental Center at Englewood on November 25, 2019.
- ◆ Successful collaboration with Rutgers Cancer Institute of NJ, regarding a short study for cancer care transitions study sponsored by the American Cancer Society.
- ◆ Successful collaboration with ACS on a one-year grant designed to increase Breast Cancer Screening for WNY patients.
- ◆ Improvement with cash collections and posting cash with eCW; patients are now able to pay online.
- ◆ Successful Family Planning Review.
- ◆ Quality incentive from HRSA for PCMH – NHCAC received \$ 75,000.
- ◆ Received grant from NJDOH – Oral Health Nutrition Grant which started on December 17, 2019.
- ◆ Successfully hired full-time registered dietitian for the Health Center.
- ◆ Conducted Clinical Risk Management training in November, 2019 & a successful Annual Skills Fair in July 2019.
- ◆ Received 2019 Healthcare Honoree Award from the Diabetes Foundation in May 2019.

NHCAC MONTHLY SCOOP

December 2019 News & Events

Page 3

2019 Health Center Achievements Continued

Collaborations:

Continued partnership with Hackensack Meridian School of Medicine at Seton Hall University

1. Bergen's Promise
2. NJ CEED
3. NJ Commission for the Blind
4. OCHIN
5. Key Care
6. NJII
7. American Cancer Society
8. Diabetes Foundation
9. American Heart Association
10. DSRIP Programs
11. Enable Healthcare, Inc
12. Hudson County Division of Welfare - for Health Screenings
13. Hudson Pride
14. Hackensack Meridian Cancer Prevention & Control - Cancer Disparities Center
15. Refugee Program under DHS
16. West/Pfizer Outreach Program for vaccination



We look forward to hearing more successes and achievements from you all in 2020.

340B Program (Discounted Medications)

The Federal 340B Drug Pricing Program allows North Hudson Community Action Corporation Health Center (NHCAC) to buy medications for our patients at discounted prices. Those medications are sold at discounted prices to our patients at our contracted pharmacies.

Uninsured patients can receive, on average, a 40% discount on the cost of their drugs. Insured and Medicare patients can compare pricing to see if it's cheaper to pay for their drugs through this program or their insurance co-pay.

This program is only for NHCAC Health Center patients and only for prescriptions written by a NHCAC Health Center provider (doctor, nurse midwife, nurse practitioner, and dentist).



The family health center sponsored by the North Hudson Community Action Corporation offers holistic medical care for everyone in our family. Our doctors specialize in well visits, screenings, and treatment of acute and chronic illness for patients of all ages, from infants and children, to adults and seniors. Plus, for your convenience two of our health centers have on-site pharmacies with discounts as high as 40-90% on brand name and generic medications.

Services for your whole family:

NHCAC health centers offer care – including Saturday appointments when you're ill for people of all ages. Our services include:

- Internal Medicine
- Specialized Women's Care
- Pediatrics
- Behavioral Health
- Dentistry

Call today for an appointment 201-210-0200

Complete, Affordable Care

Call Center (201) 210-0200

For other hours and weekend hours

Phone call (201) 866-9520

NHCAC Federally Qualified Health Center Locations

NHCAC @ West New York
588 Broadway, West New York, NJ 07093

NHCAC @ Union City
714 1st Street, Union City, NJ 07087

NHCAC @ Union City High School
240 Kennedy Blvd., Union City, NJ 07087

NHCAC @ North Bergen
1124-40th Street, North Bergen, NJ 07047

NHCAC @ Passaic
228 Passaic Street, Passaic, NJ 07653

NHCAC @ Jersey City
520 Mulford Ave., Jersey City, NJ 07310

NHCAC @ Harrison
524 Harrison Ave., Harrison, NJ 07029

NHCAC @ Hackensack
27 Carlisle Street, Hackensack, NJ 07601

NHCAC @ Carlisle
515 Mulford Ave., Carlisle, NJ 07023

NHCAC @ Englewood
197 South Van Hook Street, Englewood, NJ 07623



Ask about our Discounted Medications Program (340B)

Everyone is invited and encouraged to use the services of North Hudson Community Action Corporation's federally qualified health centers. We accept all insurances and people without insurance will be charged according to their ability to pay.



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Participating Pharmacies

Better Pharmacy
230A Kennedy Blvd., Union City, NJ
Goodman Pharmacy & Surgical
230 Passaic Street, Passaic, NJ
Goodwill Pharmacy
4103 Kerpner Ave., Union City, NJ
Health Center Pharmacy
4201 Bergenline Ave., West New York, NJ
220 Passaic Street, Passaic, NJ
NHCAC Pharmacy @ Passaic
220 Passaic Street, Passaic, NJ
NHCAC Pharmacy @ West New York
588 Broadway, West New York, NJ
Parson's Pharmacy
257 Bergenline Ave., Union City, NJ
Pharmacy Plus & Surgical Supply LLC
220 Harrison Ave., Harrison, NJ
PfizerRx
Delivery Service
Protein Health Pharmacy
Delivery Service
Value Pharmacy & Surgical Inc.
98 A Broadway, Passaic, NJ
Yorkshire Pharmacy
700 Main Street, Hackensack, NJ
Wal-Mart Pharmacy (Locations)
400 Park Place, Secaucus, NJ
2100 88th Street, North Bergen, NJ

Walgreens Pharmacy (Locations)
499 Broadway, Bayonne, NJ
4012 Kennedy Blvd., West New York, NJ
1361 John F. Kennedy Blvd., Jersey City, NJ
20 Arnet Street, Lodi, NJ
2565 Kennedy Blvd., Jersey City, NJ
2075 Park Ave., Union City, NJ
1126 Main Ave., Clifton, NJ
9225 Kennedy Blvd., North Bergen, NJ
101 President Street, Passaic, NJ
407 Hoboken Road, Carlisle, NJ
3008 Kennedy Blvd., Union City, NJ
100 Broadway, Elmwood Park, NJ
205 Market Street, Elmwood Park, NJ
205 Market Street, Elmwood Park, NJ
429 E 14th Street, Paterson, NJ
400 S Washington Ave., Bergenfield, NJ
110 Washington Street, Hoboken, NJ

NHCAC MONTHLY SCOOP

December 2019 News & Events

Page 4

340B Contracted Pharmacies

Benzer Pharmacy 3196 A, Kennedy Blvd., Union City, NJ Goodman Pharmacy & Surgical 296 Passaic Street, Passaic, NJ Goodwill Pharmacy 4313 Bergenline Ave, Union City, NJ Health Center Pharmacy 6200 Bergenline Ave, West New York, NJ NHCAC Pharmacy @ Passaic 220 Passaic Street, Passaic, NJ NHCAC Pharmacy @ West New York 5301 Broadway, West New York, NJ Parentini's Pharmacy 2517 Bergenline Ave, Union City, NJ Pharmacy Plus & Surgical Supply LLC 236 Harrison Ave, Harrison, NJ PillPack Delivery Service Premier Health Pharmacy Delivery Service (Specialty Meds) Value Pharmacy & Surgical Inc. 98 A Broadway, Passaic, NJ Yorkshire Pharmacy 788 Main Street, Hackensack, NJ Wal-Mart Pharmacy (Locations) 400 Park Place, Secaucus, NJ 2100 88 th Street, North Bergen, NJ	Walgreens Pharmacy (Locations) 699 Broadway, Bayonne, NJ 6012 Kennedy Blvd, West New York, NJ 1561 John F. Kennedy Blvd., Jersey City, NJ 20 Arnot Street, Lodi, NJ 2395 Kennedy Blvd. Jersey City, NJ 3333 Park Ave, Union City, NJ 1138 Main Ave., Clifton, NJ 9255 Kennedy Blvd., North Bergen, NJ 101 President Street, Passaic, NJ 637 Hoboken Road, Carlstadt, NJ 3508 Kennedy Blvd., Union City, NJ 100 Broadway, Elmwood Park, NJ 593 Market Street, Elmwood Park, NJ 639 E 18 th Street, Paterson, NJ 406 S Washington Ave, Bergenfield, NJ 101 Washington Street, Hoboken, NJ
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December 2019 Health & Resource Fairs

Date	Event Type	Organization	Location	Time	Who Attended
December 3rd	Health Fair World Aids Day Event	Passaic High School	170 Paulison Ave, Passaic	10am-11:30am	Amanda Martinez Sara Grajeda
December 19th	Homeless Shelter	St. Joseph's Shelter	81 York Street, Jersey City	9:30am-12:00pm	Amanda Martinez Scarlett Estrada
December 19th	Homeless Shelter	Hope House Shelter	246 2nd Street, Jersey City	12:30pm-2:30pm	Amanda Martinez Scarlett Estrada
Every Tuesday	Informational and Screenings	One Stop Career Center	Union City	10am-12pm	Amanda Martinez Scarlett Estrada
Every Friday	Informational and Screenings	Reentry Program of Bergen County	Hackensack	10am-2pm	Amanda Martinez Scarlett Estrada

NHCAC MONTHLY SCOOP

December 2019 News & Events

Page 5

December 2019 Patient/ Client Compliments



WIC: Harrison

It's been 5 years since I first walked into the WIC program with my child in my arms. Today I am happy but at the same time nostalgic because today is my last visit. I am thankful for everything, I am going to miss all of you very much, especially the personnel that works in this program. They were always so caring and attentive. God Bless the employees from the WIC program.

I love WIC in Harrison. Everyone is so friendly, helpful and understanding. Best service I have had. I tell all my friends and family that I come here even though I live in Union City. They have offices there, but I will continue to come to Harrison and will not stop recommending either. Thank you ladies of Harrison.

Call Center:

Patient contacted Call Center wanting to share that Jose Cotto, Appointment Clerk has wonderful customer service; please keep it up and thank you.

Patient's daughter called wanting to give thanks to Gabriela Samaniego, Appointment Clerk for assisting her; she is very grateful.

Harrison:

The entire staff is forthcoming. From the physician to the nurses they are very patient and understanding. They are also very informative, I love coming here.

Good morning, God bless everyone. I feel very blessed for the attention, love, patience, and dedication that I am given. I feel very happy and very thankful especially with

Martha Molina, CMA and Carlos Ho, RN Coordinator.

WNY: Pediatric Department

Excellent attention received on today's visit. Congratulations on the cleanliness in the pediatric department. I would like to make a small suggestion; it would be nice to have a small play area for the children while we wait to be seen.

WNY: Women's Health

Women's Health CMA's should get a raise. Thanks for everything

WNY: Dental Dept.

Thank you ladies for all of your help today. Our experience today was awesome! From the phone call to the front desk, Ariana Ramirez, Reg Clerk thanks for going out of your way to please. Great big thanks to Dr. Robinson, Oral Surgeon you're the best!

The doctor did a great job and the ladies have been great with me. The doctor has demonstrated that he is an excellent professional.

WNY Behavioral Health:

I want to share that I have received the best care from Dr. Frank Santos, Director of BH Services, Dr. Daniel Sanchez, Dr. Guillermo Parra and Ms. Miriam Montufar, Therapist; she was so knowledgeable in completing my history. I also want to say that the women, from the reception desk are dedicated and caring. Excellent personnel. May God continue to bless this clinic with such amazing people. People that make the patients happy and grateful for the services and for life.

Hackensack: Internal Medicine

I want to thank Rosa Valenzuela, Reg Clerk for being a conservative professional. Thank you for your professionalism.

Englewood:

I would like to say that Educardo Penuela, Security Guard is a high standard of integrity and well discipline. He is fit in all areas; therefore, I would not hesitate in recommending him. He is of good class. Thanks for your cooperation.

Jersey City:

Good services, very caring and excellent employees. Alina Martinez, Reg Clerk, Adair Mora, Reg Clerk, Blanca Diaz, Security Guard, and Alexandra Perez, Reg Clerk provide great service. Everyone knows exactly what he or she need to do. Thank you for your excellent services.

Garfield Dental:

No complaints, just praise for an excellent experience. Thanks to the high professionalism of Dr. Gisela Lopez, Graciela Yopez, Dental Assistant and Vanessa Rosario, Dental Assistant.