

NHCAC MONTHLY SCOOP

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Registration Clerks Get New Uniforms

Many employee suggestions were received by the Director of Human Resources, Dawn Castella from our registration staff asking for a change in uniform color and style. They voiced their wishes and management listened!

Several meetings were held with management, registration supervisors and site representatives to vote on colors and styles.

On Monday, November 19, 2018 all registration staff arrived at work with their new wine colored uniforms and appear to really love the change!

You all look great!



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Call Center Assist with the Pfizer Vaccine Program

Our Call Center has embarked in the Pfizer Pediatric Missed Dose and Well Visit Program for NHCAC; participating in this Reminder Recall Program helps to improve our patient outreach efforts.

Appropriate patients and/or guardians will be receiving materials (printed postcards, phone calls, or digital communication) prompting them to schedule an appointment with our offices for recommended immunizations or wellness visits.

Pfizer Representative, Clemenza Caproni, who has met and trained the call center employees was very complimentary of the team and the great work they do. She shared that she was impressed with the knowledge and commitment the team displayed when discussing the program.

Keep up the great work!



NHCAC Makes Donation to the American Cancer Society

Breast Cancer Awareness Month is an annual international health campaign organized by major breast cancer charities every October to increase awareness of the disease and to raise funds for research into its cause, prevention, diagnosis, treatment and cure.

Our staff at NHCAC come together every year and host different activities at their sites to raise funds for this cause.

On November 30, 2018 management presented a check in the amount of \$14,370 to the American Cancer Society.

Congratulations and a big thank you to all of our staff!



NHCAC Partners with Holy Redeemer Parish

Save the Date! NHCAC partners with Holy Redeemer Parish to put together a Resource Fair in an attempt to connect our community with available services. The fair will take place on Saturday, December 1, 2018 from 11am-3pm at Our Lady of Libera located at 5808 Kennedy Blvd., West New York, New Jersey. Come join us!



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Health Center Highlights

Joint Commission Annual ambulatory Care Conference November 2018

Due to our successful implementation of the Primary Care Medical Home model, NHCAC was invited by the Joint Commission to present at their Annual Ambulatory Care Conference in Chicago this month. Dr. Cheryl Panem, Director of Pediatrics presented in the pre-conference regarding Empanelment and Care Coordination and Bridget Hogan, Director of Clinical Services presented on the last day in regards to Patient Advocacy to over 700 attendees. We are very proud of them both!

Patient Satisfactory Survey

- Number of surveys distributed 1,500
- Number of responses received 1,176
- Response rate: 78.04% with an overwhelming “very satisfactory” rating overall



Target: BP Gold Badge from the American Heart Association

NHCAC was recognized by the American Heart Association (AHA) and the American Medical Association (AMA) for achieving 70% or greater blood pressure control rate throughout our adult patient population. Entitled to the following:

- Announcement in trade publications and acknowledgement in an AHA Journal
- Premier recognition on the Target: BP website along with a national press release acknowledging us as a Gold-level practice
- A Gold listing on a Target: BP recognition display at conferences across the US



NHCAC Health Center at West New York: A Cancer Prevention Champion

The New Jersey Chapter of the American Academy of Pediatrics designated our Pediatric department at WNY as a Cancer Prevention Champion

- Achievement in promoting HPV vaccination to 9 year-old boys and girls
- New approach of presenting vaccine as an “anti-cancer” vaccine and distancing it from sexual activity



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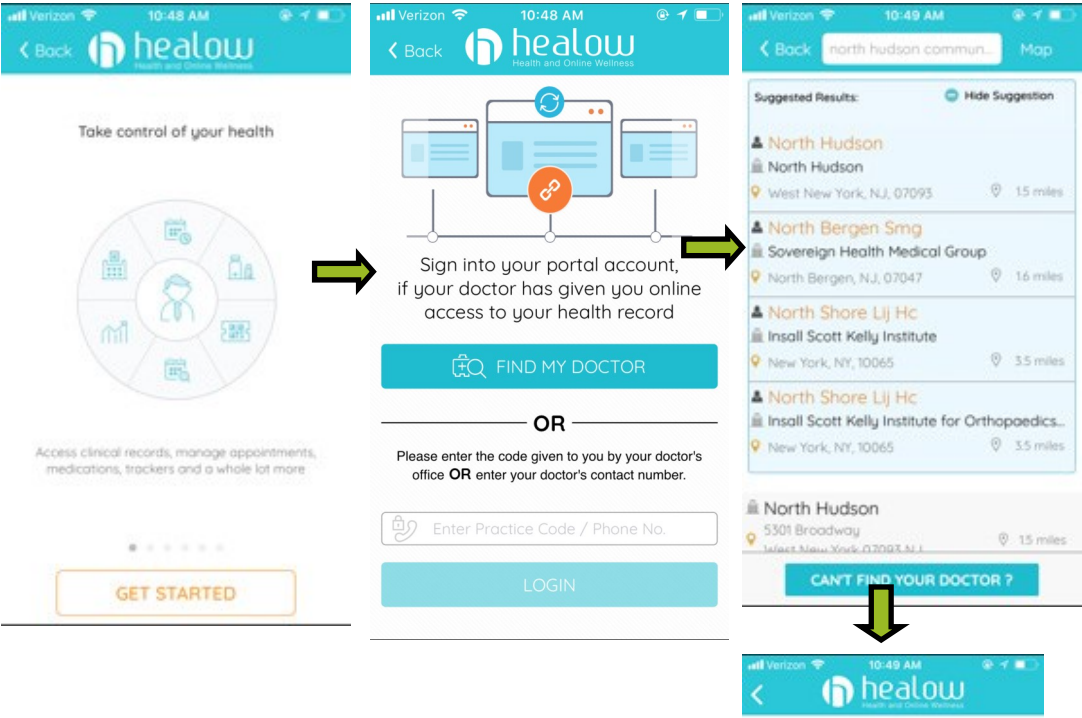
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From the Desk of Director of Operations

Let Healow.com work for you!

Follow these steps:



Winter Holiday Fire Safety

Did you know?

Nearly half of holiday decoration fires happen because decorations are placed too close to a heat source.

It's fun to decorate for the winter holidays, but holiday decorations can increase your risk for a home fire. As you deck the halls this season, be fire smart.

- Inspect holiday lights each year before you put them up. Throw away light strands with frayed or pinched wires.
- Water your Christmas tree every day. A dry tree is dangerous because it can catch on fire easily.
- Consider using battery-operated flameless candles, which can look, smell and feel like real candles.
- If you do use lit candles, make sure they are in stable holders and place them where they cannot be knocked down easily.

