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NHCAC MONTHLY SCOOP

February News & Events

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NHCAC Joins Guttenberg Town Council for a Heart Month Health Fair

In honor of Heart Awareness Month and Go Red for Women, the Town Council of Guttenberg, NHCAC and Act Now Foundation teamed up and held a screening fair at Town Hall on Friday, February 15, 2019. Many residents came by for free screenings, giveaways and educational literature. We were happy to be joined by NHCAC Board Member, Marisol Acosta and Guttenberg Town Administrator, Cosmo Cirillo.

MAYOR WAYNE D. ZITT, JR. AND TOWN COUNCIL IN CONJUNCTION WITH NORTH HUDSON COMMUNITY ACTION



Any Questions? Contact Marisol Montanez: 201-868-2315 Ext. 152

Health Center 25th Anniversary Gala

We are excited to announce that NHCAC will be celebrating its 25th Anniversary this YEAR!

To kick off the celebration, our Foundation will be hosting a Gala at the Liberty Science Center on Saturday, May 18th, 2019 in the PLANETARIUM.

Look out for the invitation soon!







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Hudson County Chamber of Commerce Annual Meeting 2019



On Friday, February 8, 2019 NHCAC Management Staff supported the Hudson County Chamber of Commerce at their Annual Meeting for 2019. We got a glimpse of all the new businesses and developments expected in Hudson County this year. We also visited tables of numerous exhibitors such as and not limited to: Air Services Development Office (ASDO) Blue Line Productions, Boys and Girls Clubs of Hudson County, City Fire Equipment Company, Entertainment Cruises, First Service Residential, Hudson County Community College, Hudson County Economic Development Corporation, Hudson Transportation Management Association (TMA), Investors Bank, Jewel Electric Supply Co., and RPM Raceway.

Let our Patients and Clients know about our 340B Program

The Federal 340B Drug Pricing Program allows North Hudson Community Action Corporation Health Center (NHCAC) to buy medications for our patients at discounted prices. Those medications are sold at discounted prices to our patients at our contracted pharmacies.

Uninsured patients can receive, on average, a 40% discounts on the cost

of their drugs. Insured and Medicare patients can compare pricing to see if it's cheaper to pay for their drugs through this program or their insurance co-pay.

This program is only for NHCAC Health Center patients and only for prescriptions written by a NHCAC Health Center provider (doctor, nurse midwife, nurse practitioner, Ask your doctor or nurse about our discounted prescription program today



Pregunte a su doctor o enfermera de nuestro programa de recetas con descuento hoy



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Patient/Client Compliments February 2019

Rapid Re-Housing

Note from Landlord: I wanted to extend my thanks and gratitude as a landlord to the Rapid Re-Housing team, in particular Lylybell Salmeron and inspector James who were excellent to work with, going above and beyond helping place two excellent families into a building I own as soon as possible. Without their care and concern

– fast responses, follow-up, and availability – I think it could have taken at least another month of the families being in shelters before they were placed. I would recommend Rapid Re-Housing as a terrific benefit to prospective tenants in need as well as landlords.

Note from client: I know you're off today and hope you enjoy your day. Wanted to thank you from the bottom of my heart for helping me out yesterday on my pse&g and my food vouchers!!!! You helped my family and I so so much and I thank God for you and your services. Thank you and blessings.

Jersey City

Patient stated she has been a long time patient of NHCAC and is full of praise and admiration for Ariadna Mendez, Admin Coordinator; stating that if there is any promotion in the works that Ariadna should be kept in mind due to her attention of care, how she receives all her patients at the site, and how quickly she resolves/assists in any questions/concerns she ever had.

Patient called to express how pleased she was with the services her grandson received in the JC location. She stated it was invigorating to be treated kindly and with a smile in such a fast paced atmosphere. She was especially pleased with the services provided by nurse Anna who advised her to call the center and submit her compliment if she'd like.

Call Center

Patient called to compliment Jose Cotto, Appointment Clerk, stating he was well mannered, very well educated, attentive and assisted him with the call; that if everyone could be like him this would be a better world.

Caller requested to speak on behalf of Amber Cruz, Appointment Clerk, he stated that he has worked as a rep for AT&T for over 30yrs and knows customer service that he wanted to express how polite and pleasant Amber was over the phone. He understands that many times calls come in to place a complaint but he did not want her to go unnoticed and wanted to thank us.

Caller requested to speak on behalf of Jessica Ortiz, Appointment Clerk and her customer service; he stated it was a pleasure, wanted to thank her again for assisting him with two appts, that with many years of him trying/scheduling appts at different outside facilities it was great to feel like someone actually took their time to explain the appt and insurance options; even questions and information that he was not even looking for or thought about was explained to him and he again was very grateful.

Patient stated would like to state that Marisel Guzman, Appointment Clerk was wonderful, assisted her with a sooner appt and really appreciates it because she really needs help.

WNY Dental

Dr. Maria Espinosa excellent doctor, delicate hands when cleaning teeth. She treats her patients with lots of care and friendliness. Excellent.

I consider that the service received this time, just like all the other times, satisfies the expectations of any patient or person that has to deal with waiting areas. The personnel, in general, is very friendly, respectful and even though I have no idea how they do their job, I feel very satisfied with the attention I always receive. The registration clerks have it together and they know what is needed to deal with such a difficult public. Marianela, Yanina, and Maria do their job magnificently.

<u>WNY IM</u>

Excellent attention from the personnel and the doctor. Always friendly and caring.

WNY Women's Health

This facility has the best bedside manner / customer service that I have ever experienced.

Passaic 220

Jennifer Cabrera, CMA from Peds was very helpful, nice and pleasant. She treated my daughter very nicely, my daughter was happy coming here. Please tell Jennifer we can't wait to come back.

Katherine Olivo, CMA was very attentive, friendly and helpful. It was a pleasure having her help



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How to Use the Drug Formulary on eCW

